

PlanEase

Capability Statement

Platform state of play

PlanEase digitises, centralises and optimises post-approval condition compliance, giving government real-time visibility of delivery and cutting months from the path between approval, construction, plan sealing and Queenslanders moving into homes.

50+

active users

9,000+

conditions under
management

100+

compliance packages
processed

100%

data in Australia

All data remains in Australia. The platform performs no statutory function.

configured for 20+ Queensland councils · 4,500+ documents managed

Rounded production figures · Reviewed 2026-08-14

1.0 At a glance

The problem the platform exists to solve, and how it solves it.

The problem

Queensland is unlocking land and fast-tracking planning approvals, but approvals do not deliver homes by themselves. Every project must still work through hundreds of complex conditions, managed today in spreadsheets and email across developers, consultants and assessing authorities, and often resolved retrospectively at the end of the build, when projects are at peak debt and every delay adds holding cost.

Condition compliance is a regulatory staple and a commercial necessity: construction, practical completion, plan sealing, title creation and settlement do not happen until conditions are discharged. Managed as isolated pockets of activity, the process is slow, inefficient and vulnerable to avoidable cost blowouts, and government cannot see any of it.

How PlanEase fixes it

PlanEase turns those conditions into one shared, structured delivery process. It extracts conditions verbatim from the decision notice, tracks evidence and responsibility across the project team, and gives the approving authority a live view of compliance status. AI accelerates the work, drafting, classifying and organising, while every judgement stays with Queensland's planning and surveying professionals.

The result: better quality compliance work for industry, real-time delivery visibility for government, and approved development reaching construction, plan sealing and title sooner. PlanEase is in commercial use today by around 20 Queensland firms, including national consultancies.

2.0

Who we are

The people behind the platform.

PlanEase is founder-built and founder-run: a surveyor and a planner with more than 30 years of combined experience, building the platform for the work they still do every day.



Ben Dawes

Co-founder · Digital engineer
and registered surveyor

Ben is the Geospatial Council of Australia's Future Leader of the Year (2024) and National Digital Engineering Manager for a tier one civil and infrastructure company. He has spent more than 15 years delivering systems integration and data management on major Queensland development and infrastructure projects.



Waimana Kingi

Co-founder · Director of Project
Delivery, Therefor Group

Waimana leads project delivery at Therefor Group, formerly Wolter Consulting Group, one of Queensland's most established planning and development consultancies, steering complex projects through approval and into delivery across South East Queensland.

3.0 Capability

What the platform does, in brief. The full specification is the Technical and Functional Overview.

Council record collection

PlanEase collects the application record and documents from the council's public portal and keeps them in sync automatically.

Condition extraction

Council-specific parsing, built for Queensland councils and EDQ processes, reads the decision notice and extracts every condition with its number, wording, headings and timing trigger.

Condition register

Every condition is a live record with status, timing, assignee and history, worked through table, board and Gantt views.

Documents and evidence

Documents are versioned, previewed, compared side by side, and linked to the conditions they discharge.

Lodgement

Lodgement packages assemble selected conditions and their evidence into a condition-by-condition submission report and bundled document set.

EDQ compliance record

For PDA projects, PlanEase structures the condition-by-condition compliance record that supports the EDQ plan sealing request.

Integrated AI

A tenanted AI assistant, enabled per project, drafts submission statements and runs lodgement readiness checks.

Reporting and oversight

Every project presents the same structured status across the portfolio, with cross-project search and a per-project audit trail.

Two-point quality authorisation

Evidence is confirmed by the responsible consultant and verified by the project coordinator before a condition becomes submission-ready. Only the assessing authority determines that a condition is satisfied.

Assessing authority view

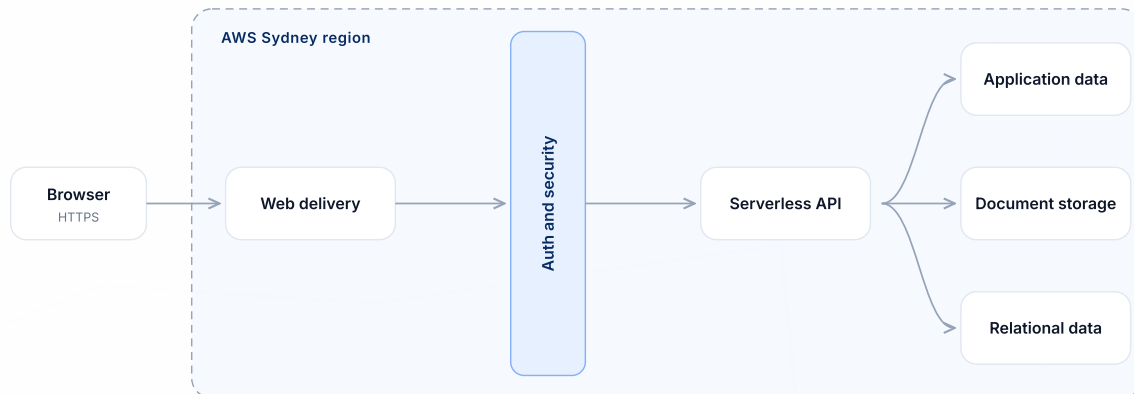
A live view of compliance status for assessing officers, read-only and with no change to statutory workflow, with early pilots underway with South East Queensland authorities.

The full specification, stated as numbered clauses, is the Technical and Functional Overview.

4.0 Architecture

How the platform is put together, in one figure.

FIGURE 1



Fully serverless, encrypted in transit and at rest, production and staging separated.

5.0 Deployment

What it takes to adopt the platform.

Deployment effort is measured in days, not months.

✓ Browser-based SaaS, nothing to install

✓ No integration with government systems required to start

✓ Microsoft single sign-on for government users

✓ Guided intake: a project is established in minutes from the decision notice

✓ In-platform guides, help.planease.net and in-app support

✓ Public status page and uptime monitoring (status.planease.net)

6.0 Security and data sovereignty

The controls the platform operates under today, and where client data lives.

- ✓ Essential Eight aligned
- ✓ ISO 27001 aligned controls
- ✓ AWS services IRAP-assessed (PROTECTED)
- ✓ Validated 4-hour recovery objective
- ✓ OAIC-aligned incident response
- ✓ Independent security expertise

When PlanEase works with a Queensland council or state authority, its records are handled under the Information Privacy Act 2009 (Qld) and the Australian Privacy Principles.

Data sovereignty

FIGURE 2



Client data is stored and processed in Australia, in the AWS Sydney region.
All AI processing runs in Australia. No customer data is used to train any AI model.

7.0 Scheduled milestones

Independent assurance ahead, as scheduled milestones.

January 2027	Within 6 months	Within 12 months of formal government engagement
First formal penetration test	WCAG 2.1 AA independent audit	ISO 27001 certification
Annual thereafter.	Leading to a published conformance statement.	Roadmap documented and available on request.

8.0 Data ownership

Who owns the data, how it leaves the platform, and what happens at contract end.

Clients own all data

Nothing in the platform changes who owns a record, a document or a decision. PlanEase holds client data to operate the service.

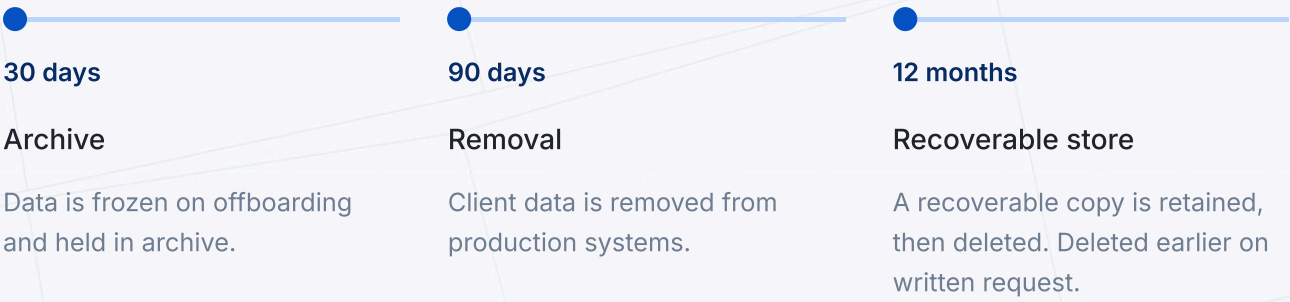
Export in open formats at any time

Condition registers, documents and reports leave the platform in open formats throughout the engagement, not only at its end.

Authority stays with government

Only the assessing authority determines that a condition is satisfied. Every update is permission-controlled and recorded in an audit history.

At contract end



These terms are governed by the data retention policy and the data processing agreement, both available on request.

9.0

Documents and contact

Documentation available on request, supporting references, and how to reach PlanEase.

AVAILABLE ON REQUEST

Data processing agreement

Data retention policy

Essential Eight self-assessment

SLA and support commitment

Incident response plan

Sub-processor register

ISO 27001 roadmap

Tenant isolation statement

SUPPORTING INFORMATION

Technical and Functional Overview

The full platform specification, stated as numbered clauses.

Trust Centre

Security and privacy posture: live today, in progress, and on the roadmap.

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Reviewed 2026-08-14

